

VISTAS OF CARMONA HILLS

The Vistas of Carmona Hills

Carmona Pass/SW Loop 410
San Antonio, TX 78252

Spectrum Assoc. Management

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2019 ANNUAL MEETING Notices have been mailed...

Date: Tuesday, January 29, 2019

Time: 6:30 p.m.

Location: SAPD South Substation, 711 W. Mayfield, San Antonio, TX 78227

PROXY: If you are unable to attend or not sure, please send your proxy via email to contact@spectrumam.com (Subject: Carmona Hills 2019 Annual Meeting Proxy), via another homeowner planning to attend, or via US Mail to Carmona Hills HOA, c/o Spectrum Association Management, 17319 San Pedro Ave., Ste. 318, San Antonio, TX 78232.



SPECTRUM ASSOCIATION MANAGEMENT:

2019 Assessments. Whether you prefer to pay your assessments by mail, or within minutes online or by phone, paying your bill is quick, easy, and convenient:

- **Pay Online** - Use our online service to view, receive, and pay your bill at www.SpectrumAM.com. Register for an account or, if you already have an account, simply log in to your homeowner account by entering your email address and password. Click here to log in to your account and select the 'Account Information' link under the 'For Homeowners' category at the top of the web page.
 - ◊ You can make a one-time payment via bank draft or set up recurring payments. To pay with a debit/credit card, our processor, PayLease, accepts Visa, MasterCard, Discover, and American Express. You will be charged a small convenience fee if you choose this option.
 - ◊ *For debit/credit card payment issues with PayLease, please call 1-877-342-6233.

(Continued on page 2)

(Continued from the front page)

- **Pay by Phone** - To pay by phone using a debit/credit card, call 1-877-342-6233. PayLease agents are available 24/7, excluding holidays. You will be charged a small convenience fee if you choose this option.
- **Bill Pay** - You can set up bill pay with most banks; see your bank for bill pay options.
- **Pay by Mail** - Payments can be placed in the return envelope received with your assessment statement. Mailed payments are processed electronically; please do not send cash! Check or money order payments should be made payable to the association and mailed to:

Spectrum Association Management
P.O. Box 299008
Lewisville, TX 75029

It is our goal to provide convenient payment options. Thank you for your partnership with SpectrumAM in the management of your community. **NOTE:** *If you've already paid your 2019 bill, we appreciate your timeliness.*

I'm experiencing financial hardships and can't pay my assessments, what do I do? Please reach out to Spectrum Association Management to discuss payment options at paymentplans@spectrumam.com, including a brief description of any hardships.



Were you denied life insurance benefits because your insurance company claims your loved one lied on the policy application?

While this is one of the tactics used by insurance companies to deny life insurance claims, the standard necessary to prove such misrepresentation is very high in Texas. Don't let a life insurance company take advantage of you. Contact us at (210) 733-4177 to set up a free consultation on your life insurance denial claim. We will fight to get you the benefits you deserve.

¿Se le negó un reclamo de beneficios de seguro de vida porque la compañía de seguro insiste que su ser querido mintió en su aplicación?

Aunque ésta es una de las tácticas que usan las compañías de seguro de vida para negar reclamos, el nivel de evidencia necesario para probar una representación falsa es muy alto en Texas. No deje que una compañía de seguro de vida se aproveche de usted. Contáctenos al (210) 733-4177 para fijar una cita de consulta gratis para discutir su reclamo de seguro de vida. Pelearemos por ayudarlo a recuperar los beneficios que se merece.

Law Offices of John F. Younger Jr.

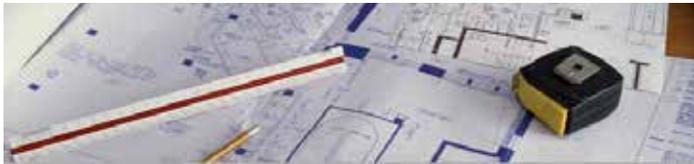
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Board Certified in Personal Injury Trial Law by The Texas Board of
Legal Specialization since 1980
<http://www.youngerlaw.net>

HELPFUL INFORMATION:

- **Neighbor-to-Neighbor Disputes.** Did you know that Bexar County offers dispute resolutions via its Dispute Resolution Center (BCDRC). The BCDRC Community Outreach Program is designed to raise the public's awareness of mediation and conflict resolution alternatives. A representative can be reached directly via email at bcdrc@bexar.org, or telephone at 210-335-2128. For more information visit their website www.bexar.org/1357/Dispute-Resolution-Center
- **SAFFE Officers:** Assigned to specific areas or neighborhoods within the city, and work closely with both residents and the district patrol officers also assigned to those areas. SAFFE officers establish and maintain day-to-day interaction with residents and businesses within their assigned beats, in order to prevent crimes before they happen. SAFFE officers also act as liaisons with other city agencies, work closely with schools and youth programs, coordinate graffiti-removal activities, and serve as resources to residents who wish to take back their neighborhoods from crime and decay. Visit <https://www.sanantonio.gov/SAPD/SAFFE> for more info.
- ◊ **Community Web Pages:** In addition, several SAFFE units have produced special "Community Web Pages" containing special information of interest to residents, including crime alerts, crime prevention tips, and information on special SAFFE activities.
- ◊ **Substation Web Pages:**
San Antonio Police Department South Substation
Address: 711 W. Mayfield, San Antonio, TX 78211
SAFFE Officer: Jason Pryor
Front Desk (210) 207-8191
SAFFE (210) 207-8964
Property Crimes (210) 207-7184
- **Report a Crime:** www.bexar.org/770/Report-a-Crime
- **Crime Prevention Programs:** <https://www.bexar.org/771/Crime-Prevention-Programs>
- ◊ **Neighborhood Watch** - Operates under two principles: neighbors getting to know and watch out for each other, and neighbors watching out for each other's property as though it were their own.
- ◊ **Cellular on Patrol (COP)** - Sponsored by the Bexar County Sheriff's Office gives residents an opportunity to work closely with law enforcement to make their neighborhoods a safer place to live.
 - ▶ The COP Training Program prepares neighborhood residents to be the "eyes and ears" of the law enforcement community and to promote closer cooperation between residents and the agencies that exist to serve them.
 - ▶ Before training starts, a program application must be submitted to the program coordinator. A criminal background history will be conducted on all applicants. This process is conducted for the protection of the neighborhoods. Please click on the link provided and follow the directions. You will find an application for COP, fill it out and send it to richard.lozano@bexar.org, SCORE@bexar.org, or jprodriguez@bexar.org

BUILDER NEWS

Spectrum Association Management will not be able to help with any home warranty or details regarding KB Home development. For KB Home buyers please send any questions or concerns regarding home warranty to KB Home by emailing KB Home Customer Service at SanAntonioCS@KBHome.com or calling (210) 308-1441.



Architectural Control Committee (ACC) Improvement Requests

Reminder - All exterior improvements made to your property must be submitted to Spectrum Association Management and approved by the Board or ACC prior to start of project. Please visit www.spectrumam.com for information regarding ACC Improvement Requests. Please refer to the Carmona Hills Association Declaration of Covenants, Conditions, and Restrictions (CC&R's), Article 2. Architectural Control, for more details. If you do not have the printed copy provided during your home purchase, you can view them in the "Documents" section of the HOA website provided by Spectrum.

The Vistas of Carmona Hills Community Facebook Page

This page has been set up by a fellow homeowner for neighbors to share information as a community. Check out the following link for more info: <https://www.facebook.com/CarmonaHillsHOA/>. However, please remember as with Next Door and other social media sites, this is not an official or acceptable source for conducting HOA and homeowner account-related business. It is simply a tool to promote a sense of community among neighbors. You will need to contact Spectrum Association Management directly for action to be taken on all HOA-related business.

PET REMINDER

Just a reminder, when walking your dogs, they must be on a leash and you are responsible for picking up their fecal matter. This includes on grass, on dirt, or in the street. Please be considerate of others and pick up after your animals.



Thank you!

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sales@NeighborhoodNews.com

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